

Special Interest Lecture Series
Charles E. Schmidt College of Medicine
Academic Affairs



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Monday, October 24, 2016

12:00 - 1:00 p.m.

College of Medicine: Room 130

(Please feel free to bring and eat your lunch during the lecture!)

Understanding the Communication Games People Play: Communication Privacy Management (CPM) Theory

Communication privacy management (CPM), originally known as **communication boundary management** (Petronio, 1991), is a systematic communication theory that offers an evidence-based understanding of the way people make decisions about revealing and concealing private information.

Objectives:

1. Participants will learn key components of an evidence-based theory, Communication Privacy Management (CPM)
2. Participants will have a greater understanding for how the disclosure of private information is negotiated and managed in everyday life but specifically in medical encounters.
3. Participants will have a greater understanding from a patient-centered perspective of the barriers and resistance to disclosing private information in medical encounters.
4. Participants will learn theoretically-based communication interventions that promote disclosure of private information between healthcare providers and patients, facilitate the doctor-patient relationship, and patient satisfaction.